



## **Specialist Referral Requirement Moved to Sept. 17, 2018**

We previously announced that UnitedHealthcare Community Plan is transitioning to a specialist referral requirement on May 15. **To give you more time to prepare for this change and help ensure seamless access to specialty services for our members, the referral requirement will now go into effect on Sept. 17, 2018.**

### **Preparing for the Change**

Please review the enclosed Quick Reference Guide for full details about the referral requirement. We won't require referrals for in-network specialist care until Sept. 17, but we encourage primary care physicians to review current specialist usage with your patients and begin pre-loading referrals for all current and ongoing specialist care before then.

You can begin pre-loading referrals for UnitedHealthcare Community Plan members using the referralLink app on Link starting Aug. 20. This online tool allows care providers to submit referrals, check status and view existing referrals – including the number of remaining visits.

To access referralLink, sign in to Link by clicking on the Link button in the top right corner of UHCprovider.com. If you don't have access to Link, go to [UHCprovider.com/newuser](http://UHCprovider.com/newuser) to get started or call the UnitedHealthcare Connectivity Help Desk at 866-842-3278, option 1.

We've received feedback from several Rhode Island care provider groups and will continue to work closely with them as we approach implementation. We truly appreciate your cooperation as this requirement takes effect.

If you have questions please contact Provider Services at 877-842-3210 or your Provider Advocate. You can also review reference plan documents at [UHCCommunityPlan.com](http://UHCCommunityPlan.com) > For Health Care Professionals > Rhode Island. Thank you.