



# PROVIDER ALERT



## **Important Change: New Contact Information for Care Provider Support**

UnitedHealthcare Community Plan of Ohio understands how important it is for you to have a smooth and consistent support experience. As part of this effort, our National Inpatient Care Management Peer-to-Peer (P2P) process became part of the Clinical Support and Notifications (CSN) National P2P support team on Aug. 14, 2017. This change will make more efficient use of our resources to offer you a more streamlined care provider experience.

### **Questions?**

If you'd like to contact the CSN National P2P support team, please use the new telephone number: **800-955-7615**. We suggest updating your records as well.

Thank you for your support during the transition.