



## **Action Required for New Mexico Centennial Care and UnitedHealthcare® Dual Complete® Plans – Reminder to follow National Correct Coding Guidelines**

On Jan. 1, 2017, UnitedHealthcare Community Plan in New Mexico transitioned to our enhanced claims and payment system for Centennial Care Medicaid and UnitedHealthcare Dual Complete plans.

### **How this affects you**

UnitedHealthcare Community Plan follows National Correct Coding Initiative (NCCI) guidelines and other applicable coding guidance from the Centers for Medicare & Medicaid Services (CMS), including but not limited to, the Official ICD-10-CM Guidelines for Coding and Reporting.

The NCCI guidelines provide us with sufficient information to determine:

- The correct amount to pay
- Whether you are authorized to perform the service
- Whether you are eligible to receive payment
- Whether the service is covered, correctly coded, and correctly billed to be eligible for reimbursement
- Whether the service is provided to an eligible member, and
- Whether the service provided is in accordance with CMS guidance

### **Use Correct Billing Codes**

After April 1, 2017, we will enforce the NCCI guidelines. Claims submissions must include correct billing codes or they'll be denied for payment. You'll need to resubmit them with the correct billing codes.

NCCI guidelines apply to all health care services billed on CMS 1500 forms and, when specified, to those billed on UB-04 forms. Coding methods, industry-standard reimbursement guidelines, regulatory requirements, benefits design and other factors are considered in developing reimbursement policy.

The Reimbursement Policies are located on [UHCCommunityPlan.com](http://UHCCommunityPlan.com) > For Health Care Professionals > New Mexico > Reimbursement Policy. Select the policy for the service that you provide.

### **Questions?**

If you have any questions, please contact your Provider Advocate or Provider Services at:

- **888-702-2202** for Centennial Care
- **866-393-0208** for UnitedHealthcare Dual Complete