



Provider Alert

Attention: Speech Language Pathologists/Therapists

Notice of Prior Authorization Policy Change for Speech Therapy Services

Effective Oct 1, 2018, UnitedHealthcare Community Plan of New Jersey will require prior authorization for all speech therapy services. We're implementing this change as part of our commitment toward the Triple Aim of improving health care services, health outcomes and overall cost of care.

These requirements will apply whether a member is new to therapy or currently receiving therapy. As with all notification/prior authorization requirements, if we don't receive a prior authorization before therapy is provided, it will result in a claim denial.

To request prior authorization, please submit the request in one of the following ways:

- **Online:** Use the Prior Authorization and Notification app on Link. Go to **UHCprovider.com** and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification app tile on your Link dashboard.
- **Phone:** 866-604-3267
- **Fax:** 888-840-9284; the fax form is available at UHCCCommunityPlan.com > For Health Care Professionals > New Jersey > Provider Forms > New Jersey Prior Authorization Fax Request Form.

Prior authorization isn't required for emergency or urgent care services.

Out-of-network physicians, facilities and other health care providers must request prior authorization for all procedures and services, excluding emergent or urgent care.

Resources

- You can view the full list of services requiring prior authorization at: UHCCCommunityPlan.com > For Health Care Professionals > New Jersey > Prior Authorization.
- To review this or other provider alerts, go to UHCCCommunityPlan.com > For Health Care Professionals > New Jersey.

If you have questions, please call us at 888-362-3368. Thank you.