



Provider Alert

Update: Incontinence Supplies Reimbursement

Effective April 1, 2017, UnitedHealthcare Community Plan of Nebraska will increase the monthly maximum units of incontinence supplies that are reimbursable.

Previously the maximum amount that was reimbursed was 200 units per member per month; the maximum will now be 300 units per member per month. This equals 9-10 disposable incontinence supply items each day, or one every 2 ¼ - 2 ½ hours.

The monthly increase applies to both subgroups for incontinence supplies:

- Group 1: Disposable diapers, briefs, protective underwear, pull-ons and liners
- Group 2: Disposable underpads, commonly called chux

As always, if a member doesn't need incontinence supplies in Group 1, then no supplies in Group 2 will be reimbursable. Group 2 supplies are only allowed when the member requires supplies from Group 1.

If your patient who is a UnitedHealthcare Community Plan member has met the monthly maximum unit count, you'll need to submit documentation showing medical necessity to be reimbursed for additional supplies.

If you'd like more information, please visit UHCCCommunityPlan.com > For Health Care Professionals > Nebraska > Reimbursement Policy. Thank you.