



# PROVIDER ALERT



## Claim Submission Tip: Understanding the Correct EPSDT Referral Indicator Codes

At UnitedHealthcare Community Plan, we want to work with you to get your claims processed promptly and accurately. One way we can collaborate together for faster claim reimbursement is by helping ensure each claim contains the correct information. Using the right codes and modifiers can help you avoid claim denials while expediting payment of your claims.

The Nebraska Department of Health & Human Services (DHHS) requires care providers to use specific Early Periodic Screening, Diagnosis and Treatment (EPSDT) codes when billing well-child preventive services for members younger than 21. To help you submit your claims with the right information, we've provided a summary of their guidelines:

- **CPT codes 99381 through 99395** should be submitted with an EP modifier. Include the appropriate referral indicator in box 24H as indicated on the CMS-1500 form.
- **For electronic claims submission**, include the modifier in the CRC segment in the 2300 loop of the 837 professional file.
- The **required EP modifiers** are:
  - AV: Patient refused referral
  - S2: Patient is currently under treatment for diagnostic or corrective health problem
  - NU: No referral given
  - ST: Referral to another provider for diagnostic or corrective treatment

Claims submitted without the correct referral indicator codes will be denied, so please use this summary as a reference when submitting your claims.

If you'd like more information on the requirements for DHHS Health Check (EPSDT) Referral Indicator Codes, visit [DHHS.ne.gov/medicaid/Documents/471-000-533-13.pdf](https://www.dhhs.ne.gov/medicaid/Documents/471-000-533-13.pdf).

### We're Here to Help

If we can answer any questions for you, please call Provider Services at 866-331-2243, Monday - Friday, 7 a.m. to 8 p.m. Central Time. Thank you.