



**UnitedHealthcare Community Plan of Maryland Claims Recoupment Policy Update –  
Effective January 1, 2017**

To align ourselves with Maryland State guidelines, UnitedHealthcare Community Plan of Maryland will begin extending our look-back period for some categories of claims overpayment recoupment, effective January 1, 2017. Maryland Insurance Article §15-1008 permits payers and providers to review beyond the standard 180-day timeframe in select instances when reviewing the accuracy of previous claims payments. This change will allow us to look further back into certain claims data than we have in the past.

The affected claim recoupment categories and their corresponding look-back periods are as follows:

- We will now recoup Coordination of Benefit (COB) claim overpayments for up to **18 months from the payment date**
- There will be **no look-back period limitation** for the following overpayment instances:
  - Improper coding where notice of coding requirements was provided at least 30 days in advance of date of service, such as instances that conflict with UnitedHealthcare Community Plan's reimbursement policy
  - Fraudulent claims
  - Duplicate claims
  - Retracted capitated payments for ineligible members

This will not affect your current processes and we will continue to notify you in writing of any retroactive denials within these categories. All other categories of recoupment will remain limited to six months from the payment date.

If you have questions regarding this change, please call Provider Services at 877-842-3210 or contact your Network Management representative. Thank you.