

HealthChoice Provider Enrollment Requirement – ePREP

Frequently Asked Questions

Key Points

- As of Jan. 1, 2018, the Maryland Department of Health (MDH) will require all care providers to enroll in Maryland Medicaid.
- You must enroll using the MDH ePREP portal located at health.maryland.gov/ePREP.
- If you don't enroll, we may not be able to process your claims.

Overview

As of Jan. 1, 2018, MDH will require **all** care providers who bill, for services provided to HealthChoice Medical Assistance Program (Medicaid) recipients, to enroll and attest to their provider type, service locations and Managed Care Organization (MCO) network participation with MDH. Care providers must use MDH's online "ePREP" portal to complete enrollment for their provider type for each service location and submit all required documents to MDH.

Frequently Asked Questions and Answers

Q1. How do I enroll in Maryland Medicaid?

A1. To enroll in Maryland Medicaid visit MDH's new ePREP portal at health.maryland.gov/ePREP.

Q2. What is ePREP?

A2. A. ePREP is a new **e**lectronic **P**rovider **R**evalidation and **E**nrollment **P**ortal (ePREP) being implemented by MDH. ePREP will be the one-stop shop for provider enrollment, re-enrollment, revalidation, information updates and demographic changes.

Q3. What happens after I enroll in Maryland Medicaid?

A3. After you enroll, MDH will confirm your enrollment with UnitedHealthcare Community Plan. In the future, claims will be validated against the State's provider database prior to payment. Please list only registered National Provider Identifiers (NPIs) and provider types on claims.

Q4. What if I'm already enrolled in ePREP?

A4. If you're already enrolled, please log in to the website to confirm you are listed as actively enrolled and associated with UnitedHealthcare Community Plan. This will help ensure your claims reimbursement and/or participation status isn't disrupted. If you're part of a group practice, verify that your group record lists you as a rendering, ordering, referring and/or prescribing provider.

Q5. What if I don't enroll in Maryland Medicaid?

A5. If you don't enroll, we may be unable to pay you for services to HealthChoice recipients. Additionally, by not enrolling, you'll be in breach of your Provider Agreement with UnitedHealthcare Community Plan, which may affect your network participation status.

Q6. Do I need to continue doing my updates with UnitedHealthcare Community Plan?

A6. Yes. You'll be responsible for ensuring information is updated with UnitedHealthcare Community Plan as well as in ePREP, including service locations, telephone number and panel status as changes occur. We don't have the ability to submit updates to ePREP on your behalf.

Q7. How do I get more information about ePREP?

A7. For questions about access to or information about ePREP, please contact MDH provider enrollment assistance unit at 844-4MD-PROV or 844-463-7768.



Q8. Who do I contact for general questions related to UnitedHealthcare Community Plan?

A8. If you have general questions pertaining to UnitedHealthcare Community Plan, please contact Provider Services at 877-842-3210.