



Provider Directory Search Upgrade

We recently upgraded our online care provider directory tool to make it easier for our members and referring care providers to use. The new tool guides you through the process step by step and is compatible with all mobile devices.

Additional enhancements include:

- **Personalized home page:** Pre-selects the member's ZIP code and health plan when they log in
- **Enhanced search function:** Ability to search for care providers based on the member's health condition, requested service or desired treatment
- **Provider Medicaid identification:** Prominent display of the care provider's Medicaid program participation and whether they're accepting new patients
- **Search details:** Create, print or email search details
- **Enhanced access:** Assistive technology for individuals with disabilities

How You Can Help

To help ensure our members and referring care providers receive accurate information when they consult the directory, it's important to keep the information up to date. You can use the [My Practice Profile](#) app on Link to provide us with timely demographics updates and help our members find you so they can get the services they need.

Questions?

Care providers: Please call Provider Services at 877-842-3210.

Members: If your patients who are UnitedHealthcare Community Plan members need more information about the provider directory search tool or the upgrade, please direct them to the following:

- **To access the online care provider search tool:** Use the [Health4Me](#) member app, the [myuhc.com](#) website or the UnitedHealthcare Community Plan [member website](#).
- **For more information about the upgrade:** Call Member Services at 800-318-8821 (TTY 711), Monday through Friday, 8 a.m. to 7 p.m. ET.