



URGENT ALERT: Certain Checks to Be Reissued This Week

This week you may have received a provider remittance advice with paid date May 8, 2015, that looks similar to a check but indicates it is an electronic funds transfer and has a check number of "EFT." Please note this is an incorrect check number. The document was printed in error and should be shredded. A new check has been generated and will be sent to you by the end of this week.

We apologize for any inconvenience this error may have caused you, and we have taken steps to help ensure this error will not happen again.

If you have questions, please call Provider Services at 866-675-1607, 7 a.m. to 7 p.m., Monday through Friday. Thank you.