



## Claim Submission Tips for Chiropractic Services

When you submit claims for chiropractic services, use this guide to help you. We developed these helpful tips to make submitting claims easier for you, and to help improve the accuracy and timeliness for your reimbursement.

For UnitedHealthcare Community Plan members, chiropractic manipulations are covered when considered medically necessary. Maintenance therapy services aren't covered.

### Covered Procedure Codes\*

Covered procedure codes for chiropractic manipulative treatment are:

- Procedure code **98940** - spinal, one or two regions
- Procedure code **98941** - spinal, three or four regions
- Procedure code **98942** - spinal, five regions

### Completing the CMS-1500 Claim Form or Its Electronic Equivalent

When completing the required fields on the CMS-1500 form, enter the following information:

- **Box 21 line A, primary position**, enter the applicable primary diagnosis code\* (area of the subluxation)
- **Box 21 line B, secondary position**, enter the applicable diagnosis code\* (cause of the subluxation).

**Make sure the applicable diagnosis codes are in the appropriate position on the claim form, otherwise the claim may be denied.**

### Benefit Limits per Calendar Year\*

- **Category I** diagnoses should use short term treatment of 12 manipulations
- **Category II** diagnoses should use moderate term treatment of 18 manipulations
- **Category III** diagnoses should use longer term treatment of 24 manipulations

The Iowa Medicaid Enterprise's utilization guideline for diagnostic combinations for categories I-III is 28 manipulations per calendar year. Make sure your claim has the appropriate documentation to show the treatment was medically necessary and that each category follows the benefit limits per calendar year.

### We're Here to Help

If you have questions, please call Provider Services at **888-650-3462** or contact your Provider Advocate. Thank you.

\*Codes are listed in the [Iowa Department of Human Services' Chiropractic Services Provider Manual](#).