



March 7, 2016

**Re: Launch of IA Health Link set for April 1, 2016**

The Centers for Medicare & Medicaid Services (CMS) has approved the launch of the IA Health Link managed care program. The program will begin April 1, 2016. The following information explains upcoming reimbursement through the new IA Health Link managed care system. If you have questions, please call Provider Services at 888-650-3462. Thank you.

**If you are a Participating UnitedHealthcare Community Plan of Iowa Medicaid Care Provider:**

- If you have executed a Participation Agreement or Amendment to a Participation Agreement with UnitedHealthcare Community Plan to participate in IA Health Link, the effective date will be April 1, 2016.
- Reimbursement for services will be in accordance with your Participation Agreement or Amendment to a Participation Agreement.
- We will honor existing authorizations for 90 days through June 30, 2016.
- During the 90-day grace period, please follow UnitedHealthcare Community Plan of Iowa's Prior Authorization Requirements. For more information, go to [UHCCCommunityPlan.com](http://UHCCCommunityPlan.com) > For Health Care Professionals > Iowa > Prior Authorization.
- No prior authorizations will be required for the first 30 days of the transition except for Pharmacy drug claims.
- You may request Prior Authorizations online at [UnitedHealthcareOnline.com](http://UnitedHealthcareOnline.com), by fax to 888-899-1680, or by calling 888-650-3462.
- All claims submitted without a Prior Authorization will be subject to retrospective review to determine if services were medically necessary.

**If you are a Non-Participating Care Provider:**

- Please call Provider Services at 888-650-3462 to apply to become a network care provider.
- If you have not yet executed a Participation Agreement or Amendment to a Participation Agreement with UnitedHealthcare Community Plan to participate in IA Health Link, reimbursement for services provided to our members will be 90 percent of the established rate reimbursement.
- We will honor existing authorizations for 90 days through June 30, 2016.
- During the 90 day grace period, please follow UnitedHealthcare Community Plan of Iowa's Prior Authorization Requirements. For more information, go to [UHCCCommunityPlan.com](http://UHCCCommunityPlan.com) > For Health Care Professionals > Iowa > Prior Authorization.
- No prior authorizations will be required for the first 30 days of the transition except for Pharmacy drug claims.
- You may request Prior Authorizations by fax to 888-899-1680 or by calling 888-650-3462.
- All claims submitted without a Prior Authorization will be subject to retrospective review to determine if services were medically necessary.

**Member Choice**

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- For coverage beginning April 1, 2016, members must select their managed care organization (MCO) by March 17, 2016.
- The period to make an MCO change for any reason continues until June 16, 2016.
- After June 16, 2016, members may change their MCO for reasons of “good cause” as defined in the Member Handbook available at [UHCCommunityPlan.com](http://UHCCommunityPlan.com) > For Health Care Professionals > Iowa > Claims and Member Information, by contacting Iowa Medicaid Member Services at 800-338-8366 or [IMEMemberServices@dhs.state.ia.us](mailto:IMEMemberServices@dhs.state.ia.us).

For the most current information about the status of IA Health Link, visit [iahealthlink.gov](http://iahealthlink.gov).

For information about your participation status with UnitedHealthcare Community Plan of Iowa or the IA Health Link Continuity of Care Transitions, please call Provider Services at 888-650-3462. Thank you.

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