



## **Billing Reminders for Timely and Accurate Payment of Home Health Services Claims**

Home Health Services are medical services provided in the member's home by Medicare-certified home health agencies. To help ensure you receive timely and accurate payment for these claims, please reference the following billing guidelines for UnitedHealthcare Community Plan members. The guidelines are not applicable for services provided under the Home- and Community-Based Services waiver.

### **Revenue Codes**

The following services are part of Home Health Services and **do not require prior authorization**. Revenue codes to include when billing these services are:

- Skilled Nursing Care – revenue code 0551
- Home Health Aide Services – revenue code 0571
- Occupational Therapy – revenue code 0431
- Physical Therapy – revenue code 0421
- Speech-Language Pathology – revenue code 0441
- Medical Social Services – revenue code 0561

The following services **require prior authorization** and both revenue codes and diagnosis codes must be included on the claim:

- Private Duty Nursing – revenue code 0559 with HCPCS code T1000
- Personal Care Services – revenue code 0572 with HCPCS code S9122

Please do not submit a claim without a revenue code, otherwise it will be denied. For services that also have an applicable HCPCS code, please include those on the claim as well.

### **Reminders**

- Members who require only Home Health Aide Services are entitled to these services without needing skilled services.
- Members do not need to be homebound to be eligible for services, however they are covered **only** when provided in the member's home.

### **Submitting Claims**

- Bill claims on a UB-04 form electronically through a clearinghouse. Learn more about electronic claim submission on [UnitedHealthcareOnline.com](http://UnitedHealthcareOnline.com) > Tools & Resources > EDI Education for Electronic Transactions > [EDI Options for Submitting Claims](#).
- Mail paper claims to:  
UnitedHealthcare Community Plan  
Attn: Claims  
P.O. Box 5220  
Kingston, NY 12402-5220

- When a member has primary insurance, care providers must file Third Party Liability (TPL) information if the service billed is not listed on the Medicare non-covered list or defined as Pay and Chase per the State’s TPL policy. Care providers are encouraged to bill TPL claims electronically via electronic data interchange (EDI) and clearinghouse connections and may also bill on paper. Other payer information should be included in the following fields of the paper UB-04 form or [electronic equivalent](#):
  - 50a-c Payer Identification – Primary: Enter primary payer name and information
  - 54 – Prior Payments: Enter amount paid by primary payer
  - 55 – Estimated Amount Due: Enter the estimated primary payer co-pay, deductible and co-insurance amount
  
- Medicare non-covered Home Health Services do not require an explanation of Medicare benefits or other documentation from Medicare. Care providers may report Medicare non-covered Home Health Services with the following information:
  - For electronic submissions, put “Not Homebound” in the 2300 loop – billing or claim note.
  - For paper submissions, put “Not Homebound” in box 80 – remarks.
  
- Care providers may not bill a date span for Home Health Services.
  
- Services must be billed for each visit by date of service. For example, if two separate, distinct visits are performed on the same date of service for a member, services must be billed as two separate line items on the claim. Please use the service categories listed below when submitting a claim.

<b>Service Category</b>	<b>Billing Method</b>
Nursing services – skilled nursing	Per visit
Home health aide	Per visit
Occupational therapy	Per visit
Physical therapy	Per visit
Speech therapy	Per visit
Medical social services	Per visit
Private duty nursing	Per unit (for each 15 minute increment)
Personal care services	Per unit (for each 1 hour increment)

If you have questions, please contact Provider Services at 888-650-3462 or your local Provider Advocate. Thank you.