



Policy Update for Home and Vehicle Modifications

UnitedHealthcare Community Plan wants to help ensure our members receive satisfactory home and vehicle modifications (HVM) that also meet top quality health measurements. To continue to meet these measures, we are updating our policy for care providers submitting claims for HVM services. Before you provide HVM services to a member, please review these updates.

Here's What You Need to Know

Iowa Medicaid policy requires a contract to be signed by the care provider and member and approved by the managed care organization before HVM services are completed. The contract should include the following:

- The scope of work to be performed and cost
- Time required to complete the modification
- Supplies needed
- Diagrams of the project if applicable, and
- Proof of provider liability and workers' compensation coverage in addition to an applicable permit and license.

Property Owner Modification Notice

If you plan to complete a home modification for a member who doesn't own their home, please complete the **Property Owner Modification Notice** prior to beginning the project. You can get the form from the member's Community-Based Case Manager (CBCM). It is also available at:

- **UHCCommunityPlan.com** > For Health Care Professionals > Iowa > Provider Forms > Home Modification Property Owner Notice.

Payment Requirements for HVM Services

In accordance with IAC, chapter 78, payment for HVM is made upon satisfactory completion of the service. Effective Dec. 1, 2017, claims for HVM services must be submitted with a completed **Home and Vehicle Modification Approval Form**. The form is available at:

- **UHCCommunityPlan.com** > For Health Care Professionals > Iowa > Provider Forms > Home and Vehicle Modification Approval Form.

Additional Resources

For a list of acceptable HVM services, please review the Iowa Administrative Code (IAC), chapter 78, under "Home and Vehicle Modifications."

We're Here to Help

If you have questions, please contact the member's CBCM or your Provider Advocate.

Thank you.