

Use the Proper Electronic Indicator When Submitting 837P Corrected Claims Electronically

If you need to submit an 837P corrected claim, be sure to use the electronic indicators as follows:

- **Loop 2300 (Claim Information), Segment CLM**
 - Use CLM05-3 – ‘7’ to process as a replacement claim and reverse the original claim on file.
 - Use CLM05-3 – ‘8’ to void the original claim on file. Any previous payments will be recouped.
- **REF*F8 ; must include the original claim number ID**
 - The original claim ID must not have additional characters (i.e., original claim ID is 15A23xxxxxxx. Additional characters such as CLM15A23xxxxxxx are incorrect).

Institutional (837I)

2300		Claim Loop	
CLM		Claim Information	
CLM05-3	Claim Frequency Type Code	1, 2, 3, 4, 7, 8	1=Original claim submission 2=Interim – First Claim 3=Interim – Continuing Claim 4=Interim – Last Claim 7=Replacement 8=Void

Professional (837 P)

2300		Claim Loop	
CLM		Claim Information	
CLM05-3	Claim Frequency Type Code	1, 7, 8	1=Original claim submission 7=Replacement 8=Void

Questions? We Can Help

If you have questions, please call Provider Services at **800-445-1638**. Thank you.