

UnitedHealthcare understands our providers are looking for ways to save time and money.

Switching from paper to Electronic Data Interchange (EDI) or increasing your use of EDI, could help you do both.

If you currently file claims on paper:

UnitedHealthcare Community Plan has teamed up with a full service clearinghouse, Office Ally, to offer a no-cost electronic filing solution. Office Ally offers a free web-based service allowing you to enter professional (CMS-1500) and institutional (UB-04) claims manually or uploading them through your existing software. You can easily edit claims, view claim history and review claim submission reports online. View our materials [online](#) for more information on the EDI services supported by Office Ally.

UnitedHealthcareOnline.com offers direct data entry for professional claims, free of charge. View our [Quick Reference Guide](#) or [Claim Submission Tutorial](#) for step by step instructions on filing claims, our demos on using website or register to attend a variety of [training sessions](#).

If you currently file claims electronically:

For care providers who already submit claims electronically, we also have information to help maximize your potential savings with EDI. If you treat members under commercial plans for UnitedHealthcare, Affiliates and Strategic Alliances, you may also reduce your costs by submitting claims electronically for these types of plans. Check your Practice Management system or contact your software vendor or clearinghouse to verify claims for these payers are set for electronic submission with the current payer ID.

[Quick Tips for Electronic Claims](#) provides information about successfully managing electronic claims, including filing secondary COB claim submissions, electronic claim reports and more.



If you have questions, please contact your UnitedHealthcare Provider Advocate or EDI Support at 800-210-8315 or ac_edi_ops@uhc.com.

You can also submit questions online via our [EDI Transaction Support Form](#).