

2013 Medicare Plan Ratings

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Plan Ratings help you know how good a job our plan is doing. You can use this Plan Rating to compare our plan's performance to other plans. Examples of the areas covered by this rating include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications

For 2013, UnitedHealthcare received the following overall Plan Rating from Medicare:

★★★
2.5 Stars

Caution - this plan got low ratings from Medicare for 3 years in a row.


The number of stars shows how well our plan performs.

★★★★★	excellent
★★★★	above average
★★★	average
★★	below average
★	poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 8 a.m. - 8 p.m. local time, 7 days a week at **1-888-565-8170** (toll-free) or **711** (TTY/TDD).

Current members please call **1-888-903-7587** (toll-free) or **711** (TTY/TDD).



This information is available for free in other languages. Please contact our customer service number at 1-888-903-7587, TTY 711, 8 a.m. - 8 p.m. local time, 7 days a week.

Esta información está disponible sin costo en otros idiomas. Comuníquese con nuestro Servicio al Cliente al número 1-888-903-7587, TTY 711, de 8 a.m. – 8 p.m. hora local, los 7 días de la semana.

UHEX13HM3415333_000