

# Vendor Information

## UnitedHealthcare Dual Complete RP (Regional PPO SNP)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
<b>Hearing Exams</b>	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday <a href="http://www.epichearing.com">www.epichearing.com</a>
<b>Hearing Aids</b>	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday <a href="http://www.epichearing.com">www.epichearing.com</a>
<b>Vision Care</b>	MARCH® Vision Care	1-844-368-7151, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept <a href="http://www.UHCCommunityPlan.com">www.UHCCommunityPlan.com</a>
<b>Dental Services</b>	UnitedHealthcare Dental	1-844-368-7151, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept To find a provider go to: <a href="http://www.UHCMedicareDentistSearch.com">www.UHCMedicareDentistSearch.com</a>
<b>NurseLine</b>	NurseLine	1-877-440-9407, TTY 711 24 hours a day, 7 days a week <a href="http://www.UHCCommunityPlan.com">www.UHCCommunityPlan.com</a>
<b>Routine Transportation (Limited to ground transportation only)</b>	LogistiCare®	1-866-418-9812, TTY 1-866-288-3133 8 a.m. - 5 p.m. local time, Monday - Friday <a href="http://www.logisticare.com">www.logisticare.com</a>
<b>Health Products Benefit Catalog</b>	FirstLine Medical®	1-800-933-2914, TTY 711 7 a.m. - 7 p.m. CT, Monday - Friday; 7 a.m. - 4 p.m. CT, Saturday <a href="http://www.HealthProductsBenefit.com">www.HealthProductsBenefit.com</a>

Benefit Type	Vendor Name	Contact Information
<b>Over-The-Counter Benefit</b>	UnitedHealthcare	1-844-368-7151, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.UHCCommunityPlan.com
<b>Meal Benefit</b>	Mom's Meals NourishCare®	1-866-204-6111, TTY 711 7 a.m. – 6 p.m. CT, Monday – Friday <a href="http://www.momsmeals.com/care-transitions/">http://www.momsmeals.com/care-transitions/</a>
<b>Personal Emergency Response System</b>	Philips Lifeline	1-800-368-2925, TTY 711 8:30 a.m. - 6:30 p.m. ET, Monday - Friday
<b>Fitness Membership</b>	SilverSneakers® Fitness program	1-888-423-4632, TTY 711 8 a.m. - 8 p.m. ET, Monday - Friday silversneakers.com
<b>Virtual Visits</b>	Amwell	1-844-368-7151, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.Amwell.com Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.
<b>Supports for Caregivers</b>	UnitedHealthcare	1-888-336-4850, TTY 711 24 hours a day, 7 days a week www.UHCforCaregivers.com

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare.