

# Vendor Information

## UnitedHealthcare Dual Complete (HMO SNP)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
Hearing Exams	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday <a href="http://www.epichearing.com">www.epichearing.com</a>
Hearing Aids	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday <a href="http://www.epichearing.com">www.epichearing.com</a>
Vision Care	MARCH® Vision Care	1-844-368-6885, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept <a href="http://www.UHCCommunityPlan.com">www.UHCCommunityPlan.com</a>
Dental Services	UnitedHealthcare Dental	1-844-368-6885, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept To find a provider go to: <a href="http://www.UHCMedicareDentistSearch.com">www.UHCMedicareDentistSearch.com</a>
Routine Chiropractic Services	OptumHealth Care Solutions, LLC (Optum)	1-866-785-1654, TTY 1-888-877-5378 8 a.m. - 8 p.m. ET, Monday - Friday
NurseLine	NurseLine	1-877-440-9407, TTY 711 24 hours a day, 7 days a week <a href="http://www.UHCCommunityPlan.com">www.UHCCommunityPlan.com</a>
Routine Transportation (Limited to ground transportation only)	National MedTrans	1-833-219-1175, TTY 1-844-488-9724 8 a.m. - 5 p.m. local time, Monday - Friday <a href="http://www.natmedtrans.com/market">www.natmedtrans.com/market</a>

Benefit Type	Vendor Name	Contact Information
<b>Health Products Benefit Card</b>	FirstLine Medical®	1-844-368-7171, TTY 711 7 a.m. - 7 p.m. CT, Monday - Friday; 7 a.m. - 4 p.m. CT, Saturday <a href="http://www.HealthProductsBenefit.com">www.HealthProductsBenefit.com</a>
<b>Meal Benefit</b>	Mom's Meals NourishCare®	1-866-204-6111, TTY 711 7 a.m. - 6 p.m. CT, Monday - Friday <a href="http://www.momsmeals.com/care-transitions/">http://www.momsmeals.com/care-transitions/</a>
<b>Personal Emergency Response System</b>	Philips Lifeline	1-800-368-2925, TTY 711 8:30 a.m. - 6:30 p.m. ET, Monday - Friday
<b>Virtual Visits</b>	Amwell	1-844-368-6885, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept <a href="http://www.Amwell.com">www.Amwell.com</a> Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare.