

Vendor Information

UnitedHealthcare Dual Complete (HMO-POS SNP)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
Hearing Exams	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday www.epichearing.com
Hearing Aids	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday www.epichearing.com
Vision Care	UnitedHealthcare Vision®	1-866-262-9947, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.UHCCommunityPlan.com
Dental Services	UnitedHealthcare Dental	1-866-262-9947, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept To find a provider go to: www.UHCMedicareDentistSearch.com
Routine Acupuncture and Chiropractic Services	OptumHealth Care Solutions, LLC (Optum)	1-866-785-1654, TTY 1-888-877-5378 8 a.m. - 8 p.m. ET, Monday - Friday
NurseLine	NurseLine	1-877-440-9407, TTY 711 24 hours a day, 7 days a week www.UHCCommunityPlan.com
Routine Transportation (Limited to ground transportation only)	National MedTrans	1-833-219-1175, TTY 1-844-488-9724 8 a.m. - 5 p.m. local time, Monday - Friday www.natmedtrans.com/market

Benefit Type	Vendor Name	Contact Information
Health Products Benefit Catalog	FirstLine Medical®	1-800-933-2914, TTY 711 7 a.m. - 7 p.m. CT, Monday - Friday; 7 a.m. - 4 p.m. CT, Saturday www.HealthProductsBenefit.com
Meal Benefit	Mom's Meals NourishCare®	1-866-204-6111, TTY 711 7 a.m. - 6 p.m. CT, Monday - Friday http://www.momsmeals.com/care-transitions/
Personal Emergency Response System	Philips Lifeline	1-800-368-2925, TTY 711 8:30 a.m. - 6:30 p.m. ET, Monday - Friday
Fitness Membership	Renew Active™	1-866-262-9947, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.myrenewactive.com
Virtual Visits	Amwell	1-866-262-9947, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.Amwell.com Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.
Supports for Caregivers	UnitedHealthcare	1-888-336-4850, TTY 711 24 hours a day, 7 days a week www.UHCforCaregivers.com

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare.