

Vendor Information

UnitedHealthcare Dual Complete (HMO SNP)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
Hearing Exams	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday www.epichearing.com
Hearing Aids	EPIC Hearing Health Care	1-866-956-5400, TTY 711 6 a.m. - 6 p.m. PT, Monday - Friday www.epichearing.com
Vision Care	MARCH® Vision Care	1-866-262-9919, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.UHCCommunityPlan.com
Dental Services	UnitedHealthcare Dental	1-866-262-9919, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept To find a provider go to: www.UHCMedicareDentistSearch.com
Routine Chiropractic Services	OptumHealth Care Solutions, LLC (Optum)	1-866-785-1654, TTY 1-888-877-5378 8 a.m. - 8 p.m. ET, Monday - Friday
NurseLine	NurseLine	1-877-440-9407, TTY 711 24 hours a day, 7 days a week www.UHCCommunityPlan.com
Routine Transportation (Limited to ground transportation only)	LogistiCare®	1-866-418-9812, TTY 1-866-288-3133 8 a.m. - 5 p.m. local time, Monday - Friday www.logisticare.com

Benefit Type	Vendor Name	Contact Information
Health Products Benefit Card	FirstLine Medical®	1-844-368-7171, TTY 711 7 a.m. - 7 p.m. CT, Monday - Friday; 7 a.m. - 4 p.m. CT, Saturday www.HealthProductsBenefit.com
Personal Emergency Response System	Philips Lifeline	1-800-368-2925, TTY 711 8:30 a.m. - 6:30 p.m. ET, Monday - Friday
Fitness Membership	SilverSneakers® Fitness program	1-888-423-4632, TTY 711 8 a.m. - 8 p.m. ET, Monday - Friday silversneakers.com
Fitness Benefit	Fitbit®	1-844-534-8248, TTY 711 4 a.m. - 8 p.m. PT, Monday - Friday; 6 a.m. - 5 p.m. PT, Saturday - Sunday http://www.fitbit.com/store/UHCFitness

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare.