

# NERF ENERGY™ FAQ

**Q: WHAT IS NERF ENERGY™?**

**A:** Together UnitedHealthcare and Hasbro bring you the NERF ENERGY™ platform. It helps make being active engaging, fun and rewarding for kids. Wear the energy band while being active and you can earn points to use in the NERF ENERGY RUSH™ app game. The more you move, the more points you can earn to redeem in the game.

**Q: WHAT IS EXPECTED OF ME?**

**A:** Once enrolled you and your child can jump right in. Start by charging your child's energy band. Once the band is charged, your child is ready to go.

**Q: IS THE SOCCER BALL CONNECTED TO THE ENERGY BAND?**

**A:** You're not required to use the Nerf® Pro Foam soccer ball. Your NERF ENERGY™ game band will keep track of your energy points no matter what activity you're doing.

**Q: DOES IT COST ANYTHING?**

**A:** No. The program is totally free to use.

**Q: IS THERE AN AGE LIMIT?**

**A:** NERF ENERGY™ is designed for younger UnitedHealthcare Community Plan members ages 6 and up.

**Q: HOW DO I GET THE NERF ENERGY RUSH™ APP?**

**A:** The app is available to download from the App Store or Google Play store. The app is available through July 31, 2018.

**Q: HOW OFTEN CAN I PLAY NERF ENERGY RUSH™?**

**A:** Wear your NERF ENERGY™ game band while being active and you can earn virtual Energy Cells and Sparks to use in the NERF ENERGY RUSH™ app.

**Q: HOW DO I EARN ENERGY POINTS TO KEEP PLAYING?**

**A:** You earn energy points by wearing your energy band and being active. The more you move, the more virtual rewards you can earn to use in the app.

**Q: WHY IS UNITEDHEALTHCARE COMMUNITY PLAN GIVING ME THIS?**

**A:** We want you to be active and have fun.

**Q: WHAT DO I DO IF MY GAME BAND BREAKS?**

**A:** Please contact us with any questions or concerns at [nerf.energy@uhc.com](mailto:nerf.energy@uhc.com)

