

Billing guidance for Ambulance Providers

The codes in the table below are to be billed by ambulance providers to United HealthCare Community plan. This is an all-inclusive list of codes. Ambulance providers will not be required to utilize our transportation vendor (Logisticare) for these services. Ambulance providers are required to bill services on a CMS 1500 form utilizing the correct procedure code for the level of service being provided.

Procedure code A0428 is to be used when providing non-emergent transportation, this would include non-emergent transportation as a result of a 911 call or scheduled transportation as part of a transfer or discharge of a UHC member. **A modifier is required when using procedure code A0428.**

Medical necessity documentation is required for all air ambulance transports.

Please note codes that have an asterisk and are bolded below require additional configuration within UHC's claim processing system before claims process correctly. At this time we expect these codes to be correctly loaded in our system by 7/15/2013. Claims lines for these codes that were denied in error will be reprocessed once the system is corrected.

Ambulance Procedure codes	Description
A0225	AMBULANCE SERVICE, NEONATAL TRANSPORT, B
A0380	BLS MILEAGE (PER MILE)
A0390	ALS MILEAGE (PER MILE)
A0420	AMBULANCE WAITING TIME (ALS OR BLS), ONE
A0422	AMBULANCE (ALS OR BLS) OXYGEN AND OXYGEN
A0424	EXTRA AMBULANCE ATTENDANT, GROUND (ALS O
*A0426	AMBULANCE SERVICE, ADVANCED LIFE SUPPORT
*A0427	AMBULANCE SERVICE, ADVANCED LIFE SUPPORT
A0428	AMBULANCE SERVICE, BASIC LIFE SUPPORT, N Modifier required, providers must submit an appropriate ambulance modifier with this code.
*A0429	AMBULANCE SERVICE, BASIC LIFE SUPPORT, E
*A0430	AMBULANCE SERVICE, ADVANCED LIFE SUPPORT
*A0431	AMBULANCE SERVICE, CONVENTIONAL AIR SERV Medical documentation required
*A0433	ADVANCED LIFE SUPPORT, LEVEL 2 (ALS 2)
*A0434	ADVANCED LIFE SUPPORT, LEVEL 2 (ALS 2)
A0435	FIXED WING AIR MILEAGE, PER STATUTE MILE
A0436	ROTARY WING AIR MILEAGE, PER STATUTE MIL
S0215	NON-EMERGENCY TRANSPORTATION; MILEAGE, P

Questions can be sent to the Provider Advocate team at kansas_pr_team@uhc.com. Since our Provider Advocates are in the field the majority of the time this is the easiest and quickest way to receive assistance with your questions. Thank you!