Action Required for New Mexico Centennial Care and UnitedHealthcare Dual Complete® plans:
Please Include Your Taxonomy Code on Claims Submissions

On April 1, 2017, UnitedHealthcare Community Plan in New Mexico will require Centennial Care and
UnitedHealthcare Dual Complete care providers to use taxonomy codes on claims submissions. This
follows our established billing guidelines.

What is a taxonomy code?
The taxonomy code is a ten-digit alphanumeric code that indicates the type, classification, and specialty
of the care provider. Please refer to the following for more details:

• Billing guidelines for including taxonomy codes on the claims are included in the Provider
Administrative Manual available at UHCCommunityPlan.com > For Health Care Professionals
> New Mexico > Provider Administrative Manual, Claims and Encounter Submission Protocols
(page 82-102).

• The taxonomy code submitted on claims should match one of the taxonomy codes you registered
with Medicaid and that’s included in the New Mexico Provider Registration data.

• You can verify your taxonomy code by:
  o Going to: https://nmmedicaid.acs-inc.com/webportal/home
  o Calling your Provider Advocate or Provider Services at 888-702-2202.

• Claims submitted after April 1, 2017 without a taxonomy code will be denied for payment. You’ll
need to resubmit them with the taxonomy code.

If you have any questions, please contact your Provider Advocate or Provider Services at 888-702-2202.