

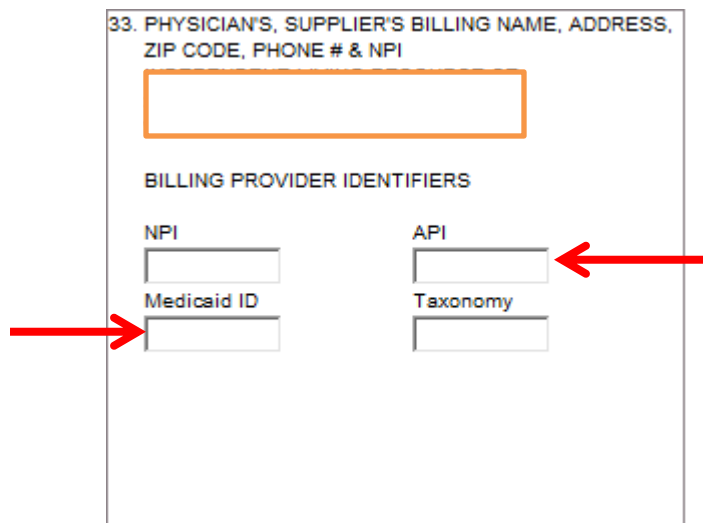
### **Atypical Provider Billing**

United Healthcare will follow the State’s direction regarding waiver services that require an NPI number. If the service billed does not require an NPI, the provider will be considered atypical for that specific service and the claim will be processed as such.

Atypical providers can bill via the KMAP Front End Billing (FEB) portal utilizing the same process they have used in the past. No additional steps will be required.

Atypical providers can now also submit claims through the [www.uhonline.com](http://www.uhonline.com) provider portal by following the steps below:

1. Obtain a user name and password for the [www.uhonline.com](http://www.uhonline.com) web portal by clicking “New User” in the upper right hand corner.
2. Enter your tax ID number and complete the information in the following prompts. If you need assistance with getting signed up, you may contact the UHC online help desk at 866-842-3278, option 2.
3. Once you have received your user name and password and sign in, select Claims & Payments, then Claims Submission.
4. Enter the required information into the populated 1500 form.
5. In box 33, enter your Medicaid ID number (example 123456789A) into the API field as well as the Medicaid ID field.



33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE, PHONE # & NPI

**BILLING PROVIDER IDENTIFIERS**

NPI	API
<input type="text"/>	<input type="text"/>
Medicaid ID	Taxonomy
<input type="text"/>	<input type="text"/>